

# Ruslan Kotowski

Technical Writer

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## PROFILE

A technical writer with 10+ years expertise in technical communication, a curious mind, and an ability to quickly learn new things and deliver clear and concise documentation. I feel most comfortable working in the docs-as-code environment and using technical writing tools, like SSGs, CI/CD tools, Git and Markdown.

## EXPERIENCE

Miro  
2023 – Present

### Senior Technical Writer

In the DevRel team at Miro, I play a key role in building a strong developer community around the Miro Developer Platform. I drive the strategy for the developer portal and establish effective documentation practices and processes. Additionally, I support engineers by ensuring that features are well-documented and accessible, facilitating their smooth delivery.

Adyen  
2020 – 2023

### Technical Writer

At Adyen, I wrote and maintained technical documentation for multiple financial products. Documentation included guides, tutorials, API references, and release notes. I worked closely with the product and engineering teams to prioritize documentation tasks based on project deadlines and product development cycles. My focus included creating detailed API documentation, covering endpoints, parameters, request/response examples, and authentication details. Additionally, I contributed to the early stages of API design and participate in API testing to ensure alignment between functionality and documentation.

WorkFusion  
2018 – 2020

### Technical Writer

At WorkFusion, I created customer-facing documentation, such as user guides, release notes, tutorials, etc. My daily activities included communication and collaboration with Development, Product, and Marketing teams, as well as coordinating a group of Technical Writers. I led most of the documentation-related activities including a wide initiative of migrating the knowledge base to a Git-based framework.

Wargaming.net  
2013 – 2018

### Technical Writer

Created documentation for game developers, managers, and publishers. Collaborated with SMEs from distributed teams. Successfully participated in several large-scale company-wide documentation projects, including the transition from Confluence to a Git-based pipeline. Took part in establishing the documentation delivery flow for third-party developers.