

Ruslan Kotowski

Technical Writer

+31 68 7584350
kotowski.ruslan@gmail.com
kotowski.me
Amsterdam, Netherlands

PROFILE

A technical writer with 8+ years expertise in technical communication, a curious mind, and an ability to quickly learn new things and deliver clear and concise documentation. I feel most comfortable working in the docs-as-code environment and using technical writing tools, like SSGs, CI/CD tools, Git and Markdown.

EXPERIENCE

Adyen

2020 – Present

Technical Writer

At Adyen, I write and maintain technical documentation for multiple financial products. Documentation includes guides, tutorials, API references, and release notes. I work closely with the product and engineering teams to prioritize documentation tasks based on project deadlines and product development cycles. My focus includes creating detailed API documentation, covering endpoints, parameters, request/response examples, and authentication details. Additionally, I contribute to the early stages of API design and participate in API testing to ensure alignment between functionality and documentation.

WorkFusion

2018 – 2020

Technical Writer

At WorkFusion, I created customer-facing documentation, such as user guides, release notes, tutorials, etc. My daily activities included communication and collaboration with Development, Product, and Marketing teams, as well as coordinating a group of Technical Writers. I led most of the documentation-related activities including a wide initiative of migrating the knowledge base to a Git-based framework.

Wargaming.net

2013 – 2018

Technical Writer

Created documentation for game developers, managers, and publishers. Collaborated with SMEs from distributed teams. Successfully participated in several large-scale company-wide documentation projects, including the transition from Confluence to a Git-based pipeline. Took part in establishing the documentation delivery flow for third-party developers.

EDUCATION

Certifications

ICAgile Certified Professional, Python Basics, ITMINE Business Analysis Basics.

Minsk State Linguistic
University

2008 – 2013

Bachelor of linguistics, English language school, computer linguistics.